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# **A SMALL COUNTRY THRIVES** THROUGH CONNECTIVITY

stonia has made headlines around the globe. With the adoption of internet voting during the most recent European Parliament elections, the Baltic republic of 1.3 million citizens has further strengthened its reputation as a pioneer in online governance.

Complementing its efforts to increase connectivity in government and in business, Estonia has also developed the physical infrastructure that connects the country to its larger neighbors and the rest of the world.

Over the past few years, the capital's Tallinn Airport and the Port of Tallinn have undergone major improvements in their facilities and technological capabilities to accommodate more tourism and trade. With the planned Rail Baltic project that will link the Baltic states, Finland and Poland, Estonia will further strengthen its position as an ideal launch pad into Europe.

Ahead of the centennial of the establishment diplomatic relations this year, Japanese Prime Minister Shinzo Abe flew to Estonia in January 2018 to meet with President Kersti Kaljulaid. During the visit, the two leaders identified new areas for cooperation, such as cyberdefense, and reaffirm their commitment to free trade.

"The most notable thing discussed with the prime minister is that we share common democratic values, which we continue to stand up for globally. We are united in this discussion, and we care about the security of each other's region," Kaljulaid said.

Following the visit, Japan's Charge d'Affaires Hajime Matsumura expressed his optimism about the future of bilateral ties. "We expect further deepening of Japan-Estonia relations in the fields of politics, the economy and culture," he said.

With the highest number of unicorn startups per capita in the world, the country has attracted a lot of global attention for locally developed innovation, especially in the fields of IT and cybersecu-

rity.



Estonian President Kersti Kaljulaid meets Japanese Prime Minister Shinzo Abe during his visit to the Baltic republic in January this year.

"In Estonia, we have handmade

also feel that Japan appreciates

the Nordic way of life and design,"

Nordic Houses CEO Argo Saul

With the recent implementa-

tion of the EU-Japan Economic

Partnership Agreement in

February, many Estonian food and

said

ing standards.

#### global business well," Estonian growth. Chamber of Commerce and

Industry Director Mait Palts said. One of the most significant partnerships is that between Estonian private equity firm Baltcap and the Japan Bank for sectors International Cooperation.

"We are happy that Japanese inlog houses that are still standing after 300 years. We have a long vestors have found the region and that our investor base has now betradition of building with timber. I come more diverse," Baltcap CEO feel that our values are very similar with those of the Japanese. I Peeter Saks said.

Behind Estonia's accelerated digital transformation are its schools and universities, which have displayed adept adaptability to nurture a new breed of entrepreneurs, scientists and engineers making significant contributions to the development of e-Estonia.

"The Estonian cyberhighway was partly born at Taltech. We contribute to it and this continues to be one of our high points. Estonia is able to run fast and change course, if need be. We are dynamic, experimental and willing to share our experience with all partners," TalTech Rector Jaak

Aaviksoo said. Among the Estonian startups that received Japanese investment are language application Lingvist, which received funding from Rakuten, and job recruitment platform Jobbatical, which obtained investment from Mistletoe Inc. Meanwhile, the country has also seen the development of the Ülemiste Smart City, Tallinn Creative Hub and co-working space Lift99, all of which anticipate an influx of new companies, both local and international, want-

foreign companies wanting to op-

erate in Estonia, the International

House of Estonia was opened in

the area, which provides consulta-

tion and public authority services.

permanent residents into the

Ülemiste City masterplan has

been completed and the priority

is the completion of infrastructure

that will add integrated residential

options alongside the commercial

side of the campus, which will be

As it lays down the technologi-

cal and physical infrastructure of

the area, Technopolis Ülemiste

looks towards nurturing an or-

ganic community that serve as a

model for the city of the future.

Ulemiste City

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campus," Jostov said.

ready by 2020.

"Our focus is on getting more

Around 20 percent of the

food and drink company Salvest In its more traditional industries, could not dream of selling their goods thousands of miles away. Estonia has seen increased inter-The same can be said for Magnum, est from Japan, particularly among the timber, wood product and prea homegrown wholesaler and retailer of pharmaceutical products. fabricated timber-framed house

"We are very much interested in working with Japanese partners in the areas of pharmaceuticals, cosmetics and even our pet care brand," said Magnum CEO Ahti Kallikorm.

For large global companies, like Toyota, markets like Estonia and the Baltic region are just as important because they play a unique role in building their global brand, aside from improving business for the parent company. The Japanese car giant also found an ideal brand ambassador in the country: world rally champion driver Ott Tänak.

beverage companies got muchneeded access to a large market "We found strong local partwith distinctive tastes and exactners and resources to develop the brand locally and according to the Were it not for the free trade Toyota philosophy," Toyota Baltic agreement, small global players Managing Director Osvaldo like dairy product maker Tere and Valentini said.



# **TOYOTA: A CHAMPION IN THE BALTICS**

sustainable business.

aspirations.

spective countries.

Its new growth plan involves

sustainability through the intro-

duction of hybrid cars, innovation

through the modernization of its

products and operations, as well

as more visible branding by pro-

moting the sports personalities

that reflect Toyota's values and

Japanese auto giant Toyota entered the Estonian market in 1993 and through a steadily growing network of dealerships has become the best-selling vehicle brand in the Baltic region.

"The brand has always been very strong in the Baltics. One of our biggest strengths is our solid, competent and efficient network. We have a very good dialogue with our partners. Their highquality work, combined with the heritage of our quality brand, has allowed us to achieve success in a profitable way," Toyota Baltic Managing Director Osvaldo Valentini said.

While it can depend on the excellent sales skills and customer service of leading partners, like AmServ and Elke Grupp, Toyota Baltic is also revis-

comes to Estonia should find local partners with the same ing its strategy to strengthen the values and vision so that they really connect with the brand," brand and build a Valentini said. ightarrow www.toyota.ee



#### A ROUTE TO OPPORTUNITY BETWEEN ESTONIA AND JAPAN

Although one of Europe's youngest port's, the **Port of Tallinn** is one of the region's fastest growing. As of last year, it handled around 11 million passengers, more than 20 million tons of cargo and 7,700 sea vessel visits.

Founded in 1992, the Port of Tallinn also develops industrial sites to complement its strategy to become a leading passenger and cargo port, as well as a logistics center in the Baltic Sea region. And to achieve those objectives, the port looks at how digital innovations help to combine sustainability with efficiency.

The Port of Tallinn, together with the Estonian logistics sector, has begun developing an information exchange system, called Single Window, which allows the logistics and transportation sector to communicate with each other in a paperless and

#### **BALTCAP: JAPAN'S PARTNER TO BUILD EUROPE'S SILICON VALLEY**

As the startup economy shows no signs of waning anytime soon, Tallinn-based private equity and venture capital firm BaltCap finds fresh momentum in identifying new investment opportunities in the Baltic region, as well as in the nearby Nordic countries.

With offices in the capitals of the three Baltics states, Baltcap has ex-Toyota enlisted top-ranking rally drivers Ott Tänak from Estonia perienced consistent growth since it began operations in 1995. Nearly and Benediktas Vanagas from 25 years later, the company has Lithuania as endorsers because launched a new venture that is foof their reputations in their recused on a broader geographical area and reflects the ambition of "This is working very well the so-called New Nordics. for the Toyota brand in Estonia

This year, BaltCap, in partnerand could continue this way in ship with Japanese-owned JBIC other countries, too. In time, we IG Partners, JB Nordic Ventures or will get more known in other NordicNinia, a venture capital fund Baltic countries. Any brand that looking for worthy startups that want a firm foothold in Japan. JBIC IG is backed by the Japanese Bank for International Cooperation, Honda, Panasonic and Omron.

"The Japanese seem to have a good mental connection with Estonia. Silicon Valley is already hard to penetrate, highly priced and crowded. The Nordic and Baltic regions appeared on their radars and the idea was: Why not try it out here? It was an opportunity we could not miss," said CEO Peeter Saks, who believes Estonia's agile and entrepreneurial style complements Japan's finan-

secure way. The aim is to connect the whole

value chain and build stronger partnerships

from Estonia to Japan is wood timber fol-

lowed by automobiles. While in terms of im-

As part of its Masterplan 2030 for the Old

City Harbour, launched in 2016, the Port of

Tallinn will undergo a major redevelopment

of its main infrastructure and terminals, inte-

grating smart technology that will connect

"This could be interesting for Japanese

the port with the city and its public spaces.

investors because we will open tenders for

real estate development for offices and resi-

dential areas. There are almost 20 hectares

to raise the needed capital to become the

With its IPO on June 2018, the port hopes

available for development," Kalm said.

ports, it's machinery," CEO Valdo Kalm said.

"About 50 to 60 percent of all exports

in Asia, particularly with Japan.

BALTCAP cial and organizational strengths. With Estonia's economy on the rise, BaltCap is prioritizing the

## PORT OF 🚯 TALLINN

The Port of Good News



Port of Tallinn Chairman and CEO Valdo Kalm most innovative port in the Baltic and consolidate its ties to Japan. 🔳  $\rightarrow$  www.portoftallinn.com



**Baltcap Managing Partner and CEO** Peeter Saks

company's growth to keep up with rapid developments in the industry and stay ahead of the competition. With the JBIC partnership, BaltCap is eagerly looking forward to new opportunities in the East and evolve into a truly global company.

"We have been thinking about growing out of the Baltics for many years now and become more international. Our venture has also caught the attention of other Asian delegations. BaltCap is pushing to create a wider network of international investors and create more world-class companies," Saks said.

 $\rightarrow$  www.baltcap.com

Additionally, Estonia set up the e-Residency and Startup Visa programs that will allow more Japanese to invest in the country and collaborate with local digital entrepreneurs.

"It's easy to cooperate and find each other. The Estonian economy is very modern and, while small compared to the rest of the world, we have proven that we can do

Japan Charge d'Affaires in Estonia ing to take advantage of Estonia's **Hajime Matsumura** 

**Estonian Chamber of Commerce** and Industry Director Mait Palts

has become one of the country's

best-selling supplements. Backed

by intensive research and positive

reviews, Magnum is ready to take

the brand around the world, espe-

"We sell our vitamins in Estonia,

Latvia and Lithuania. So, why not

Japan? Our products are at an up-

per level in quality, which makes

them ideal for the Japanese mar-

ket. And Magnum, we are also a

business partner for exports to

As Magnum widens its cover-

Estonia," Kallikorm said.

magnum.ee.

cially Japan.

# TECHNOPOLIS ÜLEMISTE: DEVELOPING | ESTONIAN PHARMACEUTICALS **A SMART CITY ON THE RISE**



Ülemiste City is home to 400 companies employing more than 10,000 people.

The Estonian capital Tallinn is grabbing the world's attention for its rapidly-growing advanced information technology industry and vibrant startup culture. At the heart of this development, in a site of a former Soviet Union factory located next to the Tallinn Airport, is Ülemiste City.

The smart city project, a joint venture of Estonian property developer Mainor and Technopolis (which provides and manages office spaces in the Baltic and Nordic regions), accommodates 400 companies with more than 10,000 employees, 15 percent of which represent foreign nationalities

"It was all designed with this internationalization in mind. We hope that it will continue to grow in the future," Technopolis Ülemiste CEO Gert Jostov said.

Ülemiste City not only provides physical space for companies but also nurtures a community that supports the internationalization of Estonian IT companies. Aiming to become a one-stop shop for

# **SETS SIGHTS ON JAPAN**

With 27 years of history in the production and distribution of vitamins, medicines, veterinary drugs and dental care products, Magnum is indisputably the leader of the pharmaceutical pack in Estonia and in the neighboring Baltic states. The company attributes its success to the constant drive to improve its production facilities and distribution systems. "This drive for innovation is

something that gives us the advantage when we compare ourselves to competitors," said CEO

Ahti Kallikorm.

age and product lines, the com-At the heart of Magnum's reppany is well positioned to become utation as a pioneer is RÕÕM, the bridge of the pharmaceutical which means "joy" in English. industry between Japan and the Developed as a solution to sea-Baltic states. sonal affective disorder, which ac-Information about its line of companies Estonia's long winters products and opportunities for and short summers, the brand is collaboration is available at: made up of 21 products formuwww.roomuvitamiinid.ee and

lated by expert Estonian pharmacists who considered Nordic Nutrition Recommendations and national nutrition studies.

By incorporating local botanical ingredients used in Estonian naturopathy and folk medicine, RÕÕM



LEMISTE | RÕÕM packages carry ancient legends that characterize the product.

### **NORDIC HOUSES PROVIDES MORE TIME** FOR OUALITY LIVING

Nordic Houses CEO Argo Saul

and effort to meet and talk before

we start going somewhere," said

Nordic

Houses

More time for living

With many of them still standing sturdy after more than 300 years, Estonia's wooden houses reflect the country's deep respect for nature and affection for the traditional structure. It comes as no huge surprise that **Nordic Houses CEO Argo Saul** wants to market these houses in Japan, which is also known for its deep reverence for nature and simple, practical aesthetics.

With its slogan "More time for living," Nordic Houses launched operations in 2002 as an Estonian-Norwegian venture to provide prefabricated wooden houses in the Nordic region and Central

Europe. Although it faces stiff competition outside Estonia, the company sees good growth prospects in its foreign markets because of its strong local partnerships. And with the rising urgency

of climate change issues, Nordic Houses puts increasing importance on corporate social responsibility (CSR) and sustainable practices. To distinguish itself from its competitors, Nordic Houses wants to apply this accountability not only to itself but also to its em-

ployees, suppliers and clients. "We wish to invite potential



### AMBITIOUS DREAMS **COME TRUE AT** TALTECH

Tallinn University of Technology (TalTech) has become a global leader in e-governance because it nurtures an ecosystem that encourages and inspires researchers and students to collaborate on developing solutions to important issues related to cybersecurity, digital governance and smart environments.

Confirming its status as cybersecurity pioneers, TalTech works closely with NATO's Cooperative Cyber Defence Center of Excellence. With its proven track record in information technology, TalTech makes sure its research is future-oriented and global and will help improve societies everywhere, our background, our culture and our capabilities. We take this time from Tallinn to Osaka.

As part of their dedication to advance the digitalization of society, researchers at TalTech built the first global center of excellence for the development of cross-border smart cities, a project that received €32 million in funding from the European Commission.

With TalTech's DigiGovLab, the center aims to speed up the development of smart cities around the world, while generating opportunities for collaboration between the university and industry.



The Iseauto developed in collabo ration with TalTech

vital components of any smart city, students and researchers in TalTech developed a prototype of an autonomous vehicle, Iseauto. Earlier this year, the school started working with Florida Polytechnic University to build its own self-driving vehicles that will travel around the campus and lightly used roads. TalTech built those successful

solutions thanks to, with the cooperation of Ericsson, the installation of a unique 5G network around its campus.

With more than 10,000 students, both from Estonia and abroad, and over 1,000 academic staff, TalTech has attracted the attention of the world for its courses in business and science, technology, engineering and mathematics.

 $\rightarrow$  taltech.ee/en/

Because mobility solutions are



LEADING ESTONIA AND THE WORLD INTO **A SUSTAINABLE DIGITAL FUTURE** 



Saul

Japanese partners to understand

