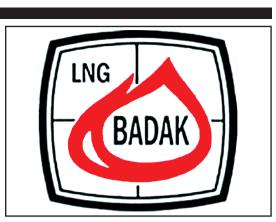


World Eye Reports

Indonesia



www.worldeyereports.com

Now, more than ever

and most fast-paced frontier of for global business. The region is known for its rich natural resources, large population and extensive manufacturing capabilities.

At the start of the 21st century, when the BRIC (the developing countries formed by Brazil, Russia, India and China) group was identified, it soon became apparent that Southeast Asia was inexplicably missing.

Shortly afterward, the Organization for Economic Cooperation and Development (OECD) added South Africa and Indonesia, redubbing the nations as the BRIICS. This new name aptly captures the sentiment and role of these nations as the emerging foundations of the global economy.

A growing nation

Indonesia's national motto, "Unity in Diversity," neatly encapsulates the archipelago nation's biodiversity, cultural history and economic potential. Indonesia is comprised of around 13,000 islands, and boasts a formidable population of more than 240 million people. It is this strong do-



Ambassador of Japan to Indonesia

allowed Indonesia to prevail as one of the world's strongest economies despite various economic crises abroad.

With a gross domestic product (GDP) of \$707 billion in 2010, Indonesia is the largest economy in Southeast Asia. The country's strong consumer base has been the driving force in the country's yearly GDP growth for the past several years: growing by 4.5 percent in 2009, 6.1 percent in 2010, and 6.4 percent in 2011.

Nominal per capita GDP is also increasing. From about \$3,005 in 2010, this figure is expected to triple to at least \$9,000 in 2020. The number of credit cards issued has also increased, according to Bank Indonesia, to 14.2 million in August 2011, a 9 percent increase from the year before.

Indonesia's growing middle class, with its newfound income, is enjoying its new spending power and thus consuming more. It's a fact that the Indonesian people themselves are the driving force behind Indonesia's economic success and future potential.

"Indonesia already has very good conditions for attracting investment," says Yoshinori Katori, the Japanese ambassador to the country. "As the government continues to work on transportation infrastructure, telecommunication networks, electricity, water supply and waste management, I'm quite sure the climate will only strengthen further.

"Our country is at a turning point," says Agus Tjahajana, director general for industrial corporation of the Ministry of Industry. "The people and the nation are continually evolving, and our cur-

mestic consumption base that has rent economic success is a testament to the strength of Indonesia."

> The government is taking careful steps toward the development of its country. Initiatives such as the Master Plan for the Acceleration and Expansion of Indonesian Economic Development (MP3EI) display how focused the government is toward ensuring Indonesia's economic sustainability. With the MP3EI program and its ilk focused on developing industries and sectors according to region and locality, the rival cities of Jakarta and Surabaya are vying for the top position in Indonesia's burgeoning economy.

A tale of two cities

"Jakarta will always be the center of economic activity in Indonesia," says Eddy Kuntadi, president of the Jakarta Chamber of Commerce and Industry. "As such we need to lead by example in showing proper planning and development for all Indonesian cities."

The nation's capital is the focal point for several industries, and with new developments in infrastructure taking place throughout the city, Jakarta is poised to become a world-class Mecca for

In West Java the growing metropolis of Surabaya is giving the capital strong competition. Surabaya experienced 7.2 percent growth in 2010, which was more than Indonesia's as a whole.

Known as the "Hero City" by Indonesians because of the history of participation of its citizens in the Indonesian nationalist movement that freed the country from its Dutch colonial rulers, Surabaya constantly challenges Jakarta for supremacy in business and com-



Jakarta is poised to become a world-class Mecca for business.

merce within Indonesia.

"Though we hope to overtake Jakarta in production and business," says Chalis Yudo Soebagio, vice president director at the East Java Chamber of Commerce and Industry, "I believe the two cities will grow together and jointly contribute significantly to the economic fortune of all of In-

A golden relationship with Ja-

Of course, Indonesia also possesses its rich inheritance of natural resources. Energy and mineral resources are at the top of the country's exports, and Japan is now Indonesia's largest export trading partner.

"Japan and Indonesia have a long history together," says Muhammad Lutfi, the ambassador of the Republic of Indonesia in Tokyo. "Japan needs Indonesia and Indonesia needs Japan. The potential both countries possess is huge, and their partnership is vital to the success of both nations."

The two countries have maintained healthy and mutual bilateral relations for decades. Recently, more direct agreements between the two countries have solidified the relationship. In 2007, Japan and Indonesia entered into a free

trade agreement (FTA) and in 2008, an economic partnership agreement (EPA) was signed by leaders from both nations.

Both agreements seek to strengthen the ties between the two nations, liberalize trade, promote direct foreign investment and foster mutual cultural and economic growth for Indonesia and Japan.

"Japan and Indonesia are traditional partners," says Kuntadi. By collaborating together, based on Japan's technological advantages and Indonesia's abundance of natural resources, there is a more promising future for both countries to grow and prosper together. Indonesia is the ideal manufacturing base for Japanese

Today, there are over 1,000 Japanese companies in Indonesia, which employ around 300,000 people. With companies like Toyota leading the way, Japanese companies are now looking to expand their production facilities elsewhere in the country.

"Indonesia has great potential for all kinds of business," says Masahiro Nonami, president director of Toyota Motor Manufacturing Indonesia. "Japanese and Indonesians work very well together, and the synergy between

the two nations is evident in their shared economic success.'

"We have received an increase in the number of inquiries from small to medium-size Japanese companies this year, particularly from car parts companies," says Kenichi Tomiyoshi of JETRO.

The automotive industry, along with textiles and manufacturing, is just one of several key industries that display the strong ties between Indonesia and Japan.

Friends in deed

"We received a lot of support from Indonesia in light of what happened last March 2011," says Katori. "We would like to take this opportunity to thank them for their prayers and support. When I arrived in Indonesia, I noticed an outpouring of sympathy and I felt very honored." "We have very strong ties and

our feelings are very close," he continues. "Indonesia is a country rich with natural resources, while Japan practically doesn't have them, so Indonesia is very important to Japan." After more than 50 years of

diplomatic ties between Indonesia and Japan, the two nations have continued their long and fruitful history together into the 21st century and beyond.♦

Taking an early chance proves the right decision

a favored location for foreign companies looking to invest and grow not only in the country's promising domestic market but also throughout Southeast Asia and the global engines that are China and India.

Smelting, a joint venture company formed in early 1996 by Mitsubishi Materials, Freeport Indonesia, Mitsubishi Corp. and JX Nikko, foresaw the potential of this mineral-rich country at a very early stage by establishing Indonesia's first and only copper-smelting plant in 1998.

"Our plant converts and refines copper concentrates and manufactures copper cathode, which is a pure copper metal used for electric wire, copper tubing, plates and alloys. We also have byproducts such as sulfuric acid (for fertilizers) and copper slag (for cement companies)," says President Director Makoto Miki.

Since its founding, Smelting has grown to become a key supplier of copper cathode locally and internationally.

The company's copper smelting plant is now ranked as one of the most highly competitive copper smelters in the world, with a production capacity of 300,000 tons of copper annually. Over the past several years, the company, with marginal investment, has increased annual capacity by 50 percent from the originally designed 200,000 tons a year.

"What sets us apart from other smelters is that we also employ innovative new technology, which results in environmentally safe

bundant in natural resourc- and cost-effective products. That es, Indonesia has become unique technology is called the 'Mitsubishi Continuous Process. When we built the Gresik copper smelter, all our expert knowledge



PT Smelting President Director Makoto Miki

in operations and technology accumulated by Mitsubishi's worldwide smelter operations were put in the design, and even now still continue to be put in for further improvement," says Miki.

This strong attention to detail, coupled with concern for the environment, has strengthened the company's reputation to current clients and potential new custom-

"The demand for copper in ASEAN (Association of Southeast Asian Nations) countries is increasing. The demand from the domestic market is also picking up. This is a good time to be in Indonesia, and we look forward to growing further with the country," he savs.♦

www.smelting.co.id

Japan's LNG partner

n December 1973, two years panies: Chubu Electric, Kansai contract with five Japanese gas and electrical production com-



Badak NGL President Director and CEO Hanung Budya

after a large natural gas re- Electric Power, Kyushu Electric Lserve was discovered in Power, Nippon Steel and Osaka Bontang in the province of East Gas. This agreement guaranteed Kalimantan, Indonesia signed a the export of liquefied natural gas (LNG) to Japan for a period of 20

As a result, and without having any previous experience in LNG, the oil industry leaders Pertamina, Mobil Oil, and Huffco got together to develop a processing plant that would refine natural gas for bulk export. In just 36 months, the LNG plant was fully constructed.

Finally, in association with these three companies, the Indonesian government formed Badak NGL, a nonprofit LNG producer.

On Aug. 9, 1977, the company made its first shipment of LNG to the Senboku terminal in Japan.

"At that time there were only four LNG plants in the world. This was a great accomplishment and the start of LNG in Indonesia," says Badak NGL President Director and CEO Hanung Budya.

Since 1977, several long-term contracts with Japan have been signed, and the capacity of the plant expanded. It can now produce up to 22.5 million tons of LNG per year. With its aggressive progression, the plant is now the largest in Indonesia. Until 2004, it was also the largest in the world.

Over three decades of experience in LNG has convinced the company's management that its expertise should be shared. Last December marked the launch of the Badak LNG Academy, where experts will train engineers from



Badak NGL's plant has the capacity to produce up to 22.5 million tons of

around the world to become professional LNG operators.

"We are very excited to share the LNG industry with the world," says Budya. "LNG reserves are useless unless plants can be run safely and efficiently.'

Budva hopes that the continued success of his company will also bring a change in its form as a nonprofit company.

"I wish that in the future, for the sake of the people of Indonesia, Badak will become a profitoriented company," he says. "It is OK for the people of Indonesia to benefit more from their natural re-

sources. While in Japan, the company has recently achieved another milestone with its 7,000th shipment of LNG to Senboku.

"We will always respect our buyers in Japan, they are like brothers to us," Budya explains. "We will continue to work together for sustained cooperation and the same benefit."

Built on a bedrock of dedication and professionalism, Badak NGL is one of the safest, and one of the most reliable and largest LNG exporters in the world. The company has established a strong relationship and mutual trust with its buyers in Japan that it seeks to build on as it moves forward.◆ www.badaklng.co.id

A peek at the future of sustainable chemical products

Starting from a young age, Herman Moeliana knew that his future would be in tion, combined with vision and ingenuity, built a successful business. Now a director of United chemicals.

"When I was young, my father owned a shop that sold food additives and business was tough at times. When I was about 10 years old, my father started selling basic chemicals, such as sodium bicarbonate and citric acid to be used for making drinks, as well as food colors," he recalls.

That simple chemical shop grew and the business expanded into chemicals for cosmetics and hair care products.

"Experiencing this tremendous development, I realized that the chemical business had limitless possibilities. In a short time, plastics were introduced, and by the age of 12 I was operating a bottle-making machine manually to produce bottles to be used for medicine tablets for sale in drugstores," he said.

Moeliana is a perfect example of how hard work and dedica-

Chemicals and Inter Aneka Lestari Kimia, he is among the few entrepreneurs who can predict future trends in chemicals to anticipate consumer needs and de-

producing a waterproof coating called Aquaproof to remedy leaking roofs. Being the pioneer for water-based waterproofing systems, Aquaproof has become almost a generic term for similar coatings to prevent leaking roofs and water seepage.

He believes the next frontier will be in environmentally friendly and sustainable plastic polymers.

His latest product, Enviplast, is a fully biodegradable plastic that has almost the same properties, behaves like conventional polyethylene plastic film, but does not harm the environment. It can be used for making fully biode-



gradable bags, which leaves only harmless ashes when burned, without any molten plastic residue or harmful fumes. The plastic is also soluble in hot water.

Moeliana plans not only to export the Enviplast-based product to environmentally conscious regions like the United States and the European Union, but also share the technology with third parties around the world through licensing. ♦

www.enviplast.co.id

FULLY BIODEGRADABLE Complete Life-Cycle Sustainability For a Greener Future COMPOST **BAGKTO NATURE** CASSAVA Made of Tapioca starch Completely degrade by micro and macro organism Breakdown into CO₂ and H₂O Dissolves rapidly in hot water Can be consumed by small animals (eg, insects, snails, fishes) Improve soil's ability to retain water product of: PT INTER ANEKA LESTARI KIMIA



Production taken to heart at family-owned export leader

t the 50-hectare Danliris factory in Surakarta (more commonly known as Solo) in central Java, more than 7,000 highly skilled workers use sophisticated machinery to produce garments and textiles, 95 percent of which are exported under such well-known brands as Marks & Spencer and the House of Fraser. Danliris sells 11 percent of its garment production and 17 percent of its textile outnut to Japan.

"We've been dealing with Japanese companies since 1994. We love our Japanese clients," says Danliris President Michelle Tjokrosaputro, a third-generation family member to run the company. The Japanese may be more demanding when it comes to quality standards, but they fit in perfectly with Danliris' own quality control. Among their long-running Japanese partners are Tokai, Marubeni and Mitsui. "We have extensive quality and

needle inspection policies in our facilities. The quality, service and price we provide is excellent," says Marketing Director Ninuk Setyawati. Tjokrosaputro took over the

helm of the company in 2006 after heading its garment division. Since then, its future has rested on her shoulders and she has guided Danliris through a challenging world economic situation by employing the latest technology and hands-on leadership.

"Last year was complicated with both Europe and the U.S. in crisis. But instead of sinking us. this pushed us out of our comfort zone and into expansion to new markets such as Malaysia and Bangladesh. We're also seeing more orders from Japan," she comments

Her family-oriented background means she laces her business-minded strategy with a personal touch for everyone from employees to clients. In a company in which 90 percent of workers have stayed for more than 10 years, the loyalty of skilled professionals has been a major factor in its success.

"We care about each other in the company. The culture here in



Danliris President Michelle Tjokrosaputro

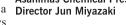
Solo also promotes that. And as for our customers, once you are a client we treat you like our family. After all, production is in our heart," says Tjokrosaputro.◆ www.danliris.com

www.worldeyereports.com

Good chemistry between the two countries

The strong links between Japan and Indonesia are often best exemplified by the Japanese subsidiaries now based in the Southeast Asian archipelago and their visionary leaders who help the local community and run strong

"We are a Japanese joint venture company in Indonesia, and we contribute to society through our prod- Asahimas Chemical President ucts. By doing so, we are creating a Director Jun Miyazaki wealthier Indonesian society," says



Asahimas Chemical President Director Jun Miyazaki. Asahimas Chemical, a joint venture of Asahi Glass Co., Rodamas, Ableman Finance and Mitsubishi Corp., was founded in Jakarta in 1986. Three years later, it began operations in its 91-hectare state-of-the-art production complex in nearby Cilegon Banten.

With one of the largest and most integrated alkali-vinyl plants in Southeast Asia, ASC produces basic chemicals such as caustic soda (NaOH), ethylene dichloride (EDC), vinyl chloride monomer (VCM), polyvinyl chloride (PVC), hydrochloric acid (HCl) and sodium hypochlorite (NaClO), all for downstream industries in Indonesia and neighboring countries.

"We currently have about 1,050 employees. Our last plant expansion was in 2002. After 10 years, thanks to Indonesia's progressive economic growth and an increase in domestic demand, we have decided to expand and invest again," says Miyazaki, who also revealed plans to increase production capacity by 30 percent by 2013.

"Our chemicals have a great number of applications. We produce about 370,000 tons of caustic soda annually and this is used in, among others, the production of soap, monosodium glutamate (MSG), rayon and textiles. We market our products mainly in the domestic market but also export PVC to neighboring countries. Because of rising demand in Asia, we are focusing on the domestic market and nearby countries," Miyazaki explains.

The company's service to the local community is a huge part of its reason for being in Indonesia

"We are dedicated to improving people's quality of life through our products. We place a lot of importance on safety, security, health and environmental factors, which is why we organize numerous charitable activities and promote education and health in the local communities. Our environmental initiatives and training are the strengths of ASC," he

www.asc.co.id

Oils, scents and flavors: from Indonesia's hills to the world

aking over the reins of an entire family business can be daunting, but Febriani Narpati, the director of Djasula Wangi, makes it look easy. The company was founded by her father, Djohan Narpati, in 1962, and it has grown to become a leading Indonesian exporter of essential oils and natural vanilla products, with over 10 branches around the

"I joined the company in 1988. This was a completely new direction for me. It wasn't easy for a woman, especially as Indonesia was also a more male-dominated society then. However, I worked hard, and because of that we have stayed an important and trusted player in the market," says Nar-

Djasula Wangi is the oldest and the only Indonesian company still actively engaged in the essential oil and vanilla bean business. Narpati's dedication to building strong relationships with clients may be its key strategic point.

"The United States is a very





Djasula Wangi Director Febriani

important market for us. China and India are also growing markets. I try to visit clients every year to keep relations personalized, through direct communication with the customers in order to catch the opportunity to become a key participant in their development program and to understand their needs and requirements. Communication is key. This has helped our business to grow and our name to become a globally recognized brand," she says.

"We have had clients who have tried other oil and vanilla suppli-**CONTINUED ON PAGE 12**

Palm products in 'harmony' with consumers

n 2006, Indonesia surpassed Malaysia as the largest producer of CPO (crude palm oil) in the world. Today many local and global Lcompanies see ever-growing potential in CPO and are vying for a piece of this valuable market. But new entrants must compete with companies such as PT Megasurya Mas, who have already been dominating the sector for years.

Established in 1993 in East Java, PT Megasurya Mas is recognized as one of the major players in the worldwide palm oil supply chain. It is a pro-active and solution-oriented organization producing various CPO-based products, such as cooking oil, bar soap,



Megasurya Mas is a six-time winner of the Export Award Primaniyarta, given by the government of

palm wax, candles, margarine, specialty fats and glycerin.

In fact, the company has been awarded with the prestigious Primaniyarta Award by the National Agency for Export Development six times, and markets its products internationally to over 100 countries. Its bar soap is also being distributed and sold in the Japanese market as well.

With its strong reputation, PT Megasurya Mas has also been recognized for its commitment to the community. Its corporate social responsibility (CSR) program has awarded over 300 annual scholarships to local elementary schools and provides cleaning and health services to local villages. Aside from that, it is also dedicated to the development of its employees to help them become future leaders in

In the future, PT Megasurya Mas aims to innovate in fast-moving

consumer products to exceed consumer expectations. "We will continue to add value to the byproducts of CPO and strengthen our position in the palm oil industry," says Finance and Operations Director Alok K. Jain.◆ www.megasurya-mas.com

A robust history links East Java with Japan

lished coffee exporter from the world's fourth largest coffee-producing country, Asal Jaya, located just outside the city of Malang on the fertile hillsides of East Java, has kept a low profile. It has one important focus: providing the best standard in coffee beans, both in quality and consistency, to the world.

In 1967, Asal Jaya was founded as a local coffee trader in East Java catering to the domestic market. It then started supplying raw coffee materials to coffee ex-

From 1993, the company began exporting robusta and arabica coffee directly, as the Indonesian government opened up the sector for new coffee exporters. This was Asal Jaya's first taste in exporting as it began selling its coffee to other Asian countries, such

as Singapore and Hong Kong. "Soon after, a great opportunity presented itself," recalls the

company's president, Hariyanto.

The following year, a deep frost ruined most of Brazil's coffee crop. Buyers were forced to find producers from other coffeeproducing countries to fulfill their demand. Some buyers turned to Indonesia and found Asal Jaya, and the business relationships have continued strongly to this

"We offer consistently highquality coffee and a full commitment to delivering our product on time as per our contracts. This is why we have long-standing and strong relationships with buyers," says Hariyanto. "After proving over the years that we can supply many companies at a competitive and reasonable price with an international standard of coffee,

buyers trust us even more."

Asal Jaya quickly became a stable supplier of coffee beans to Japan, while further extending its exports to many other countries. In Japan, home to the world's most fanatically perfectionist coffee connoisseurs, the company's reputation spread. Asal Jaya quickly became one of the largest suppliers of coffee beans to Japan, while further extending its exports to many other countries around the world.

In 2003 the company again expanded, this time into the cacao bean business. Exports increased to more than 40 countries around the globe. Today, its coffee export volume has doubled since 2006 and cacao shipments have increased since 2008. And now, Asal Jaya has become one of Indonesia's five largest coffee ex-

CONTINUED ON PAGE 12



Located just outside the city of Malang, Asal Jaya is working closely with local farmers on the fertile hillsides of East Java.



Asal Java has been operating with an extensive local workforce.

Indonesia as an industrial development and design hub

bara is the only company in d the water pump industry to develop and design products in Indonesia, showing that the country is no longer just a manufacturing base but also an ideal hub for research and development

"It's important for us to focus on quality and design, which is why our Japanese headquarters gave us the technical agreement required to produce pumps domestically," says Ebara Indonesia President Director Takehiro Machida.

Founded in 1980, Ebara Indonesia produced the first domestic water pumps in the country. Starting as a parts manufacturer, the company has grown to become a total solutions provider in the field of industrial pumps. It has also acquired a UL (Underwriters Laboratories) international certification for firefighting pumps, which further strengthens its reputation for quality and excellence.

"We are the only factory in Ebara Group with this certification. Being able to design our own products has helped us to grow our business," says Machida. Ebara Indonesia recently

launched five new locally designed and developed products.

"We released a new firefighting pump with UL certification last April and have been receiving



a number of orders domestically. We also began exporting this new pump last June," says Machida.

Acting as a manufacturing facility and sales representative in Indonesia, the company initially sold only locally designed Ebara products. In order to cater to the growing needs of the market, Ebara Indonesia has begun promoting the entire line of Ebara Group's products.

"Within three years, my goal is to increase our sales domestically and internationally. I am expecting half of our sales to come from locally designed products and the other half from international Ebara products," says Machida.

"We have very good products and strong after-sales support, which is why many of our clients

PT. SOMAGEDE INDONESIA



Ebara Indonesia President Director Takehiro Machida

trust Ebara. And with Indonesia having the fourth largest population in the world, it means that the potential market volume for pumps should also be fourth in the world. We are ready and able to serve all our clients and provide them with the full line of our Ebara products," he concludes. www.ebaraindonesia.com

Heading for tomorrow

electronic finger scan-Liners to open doors and elevators for visitors in a striking art-filled building in the center of the city. No, it's not Apple headquarters; it's Somagede and this is Jakarta. The high-tech details highlight the Indonesian industrial tool and adhesive maker's determined, positive stance on

be changed. There is turbulence dustrial tools.

anagers and staff use Chief Operating Officer Ng Kim principles and always looking

With over two decades of experience in working with the world's most demanding technological leaders, Somagede has well-maintained and fruitful partnerships with companies such as Sumitomo, Big Daishowa Seiki and ALMT.

Since 1989, the rapidly growing company aims to become "If you don't change, you will Indonesia's largest supplier of in-

must endure and adapt," says short time. By keeping to our target high-quality customers,"

to the future, we have become strong, especially with the support of partners such as Sumito-

Somagede has more than 100,000 different products, and warehouses and branches across Java, all located strategically to reach customers in all corners of

"I can say that our company sells only the highest-quality products. We do not deal in lowin life and in business, but we "Twenty-two years is not a quality products because we mawan B. Soetrisno.



Director Darmawan B. Soetrisno (left) and COO Ng Kim Soon

says President Director Dar-

eBOX



9th Floor, Summitmas I Jl. Jend. Sudirman Kav. 61-62, Jakarta 12190 Indonesia Phone: (021) 520 2111

PT Asahimas Chemical is a multinational joint venture in Indonesia that operates Southeast Asia's largest and fully integrated state-of-the-art Chlor Alkali-Vinyl Chloride plant. It manufactures basic chemicals such as caustic soda (NaOH), ethylene dichloride (EDC), vinyl chloride monomer (VCM), polyvinyl chloride (PVC), hydrochloric acid (HC1) and sodium hypochlorite (NaC1O), which are crucial to many of Indonesia's fastest-growing industrial

PT Somagede Indonesia provides top-quality industrial cutting tools for a wide range of vertical industries across Indonesia. The company also maintains a comprehensive stock of machining tools and strong Japanese partnerships to meet the demand by its customers for quality products and after-sales service. www.somagede.com

Employing over 7,000 workers and using sophisticated machinery, PT Dan Liris plays an important role in the integrated textile and garments industry of Indonesia. Listed as one of 100 biggest exporters by national business magazine SWA in 2010, it has gained an international profile by producing garments for well-known brands such as Marks & Spencer, British Home Stores, House of Fraser, and for Japanese brands such as Bandai and Sanrio.

Djasula Wangi is a leading producer and exporter of quality essential oils, vanilla beans and clove leaf oil derivatives in Indonesia. Celebrating 50 years, the company distributes its products to more than 20 countries around the world. www.djasulawangi.com

PT Idemitsu Lube, a subsidiary of Idemitsu Kosan Global, has over 100 years of experience in providing top-quality oils and lubricants for its customers. Experiencing constant expansion due to rising demand in the country, Idemitsu Lube produces automotive lubricant oils for car and motorcycle manufacturers, as well as industrial lubricants for machining processes. www.idemitsu.com

The Japan External Trade Organization (JETRO) in Indonesia has played a prominent role in strengthening trade and investment between Indonesia and Japan. It provides information and consultation services to Japanese small and medium-size enterprises (SMEs) planning to set up their operations in the country. www.jetro.go.jp/indonesia

Jakarta Chamber of Commerce and Industry (JCCI) was established in 1967 to provide information, consultation and communication services to its members and the government regarding their individual needs. It also conducts seminars and management training programs for small and medium-size

www.kadin.or.id

East Java Chamber of Commerce and Industry plays a vital role as an economic entry-gate for the Eastern Indonesia Zone. With a large area in which abundant resources are being industrially processed, traded and serviced, East Java is the most attractive province in Indonesia for foreign investment now and in the

www.kadinjatim.or.id

Indonesian Mining Association (IMA) serves as a link between the government and mining companies in the country. Aside from organizing lectures, seminars and training activities for its members, it also runs periodic conferences on domestic mining, publishes proceedings and mining information, and represents the Indonesian mining industry in national and international meetings.

Caring is the common thread for a textile innovator urrently experiencing huge growth and the emergence of a grow-

ing and more stable middle class, Indonesia would be unrecogniz-'able today to any visitor who last went there even just a decade or two ago. Yet, below the surface, basic values haven't changed. One such principle is the close connection between the private sector and local com-

needed water, Sinatra Arto Hardy learned that water deposits were present beneath the property of his company, Polyfin Canggih. Without hesitation, he ordered the digging of two artesian wells that still provide fresh water to the population today. Founded by Hardy's grandfather, Polyfin started out as a simple weav-

ing and knitting company back in the 1960s.

"Both my grandfather and my father after him always upheld the policy

that whatever we take from the environment we must give back. Whatever we take from society, we must give back as well," he recalls

Polyfin is a fully integrated polyester manufacturer based in Bandung with a 17-year-old partnership with Mitsubishi Chemical. It has grown to become one of the largest and most successful producers of drawn textured yarn (DTY) polyester in Indonesia. Located 140 km southeast of Jakarta, Bandung is the third largest city in Indonesia and the capital of its renewed During the 1996 droughts when the people of Bandung desperately and growing textile industry.

Hardy continues Polyfin's significant contributions to the local community. The company has funded children's education in Bandung through scholarships, and employed many upon graduation.

"We are proud and happy to help push people from lives of limited prospects straight through to university. Many have come and worked for the company, and then put their own children through college. This is a

PT. MEGASURYA MAS

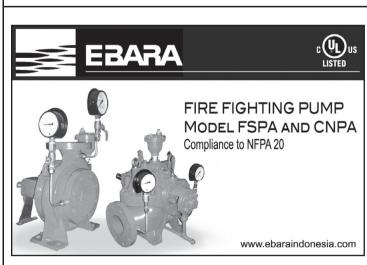


Polyfin Canggih's factory located in Bandung

proud achievement for me and Polyfin," he says.

An unbroken line stretches from Polyfin's humble beginnings to its current success. Caring for the people it touches is the common thread that each succeeding generation of its leaders has ensured is woven into the very fabric of the company. www.polyfincanggih.com

www.megasurya-mas.com







Pioneer in soil re-mineralization

Indonesia's burgeoning mining industry has attracted increased interest among foreign inves-Ltors and is playing a key role in driving economic growth. With the abundance of mining fields and exploration in several areas of the country, many are asking how the industry can promote environmental sustainability.

PT Karunia Semesta Raya (KSR) started as a trader of coal and andesite stone mining in 2003. Following a change in mining regulations, the company shifted its business from copper smelting to mineralized fertilizer in 2009.

"People ask me why I changed my business from coal and copper to fertilizer. Apart from it having good business value, it also contributes to a greener environment. Our products consist of 100 percent naturally mined, mineral-rich volcanic ash and are sold without any chemical alterations," says President Director Heri Susanto

The company provides farmers with a natural, sustainable and profitable means to improve the growth, health and nutrient value of their crops and livestock. Currently distributed in Indonesia, KSR's products are slated for export to Malaysia, Taiwan and Singapore in the near future.

"We call our fertilizer a soil re-mineralizer. Agricultural activity results in the depletion of nutrients from soil and it is important to regenerate them. Our copper-based fertilizer products are also excellent as animal feed additive, as it increases lean gain in animals and improves their health. In aquaculture, it serves as feed for mineral supplementation and as pond water treatment to stimulate plankton growth, while eliminating toxic blue algae plankton and viruses that plague the aquaculture industry. This is a brand-new initiative in Indonesia," says Susanto.

"Our soil re-mineralizer can also directly impact the mining industry in improving environmental sustainability, by helping to create and restore the top soil of mining areas after mining activity has ceased, making the land suitable for agricultural development. The Japanese can use this kind of fertilizer to



PT Karunia Semesta Raya President Director Heri Susanto (left) and Company Adviser Shih Mei Chan

absorb radioactive elements in soil. We really want to grow and partner with public and private institutions to enhance the quality and reliability of distribution for the further development of our products," he adds. Ahead of its 10th anniversary in 2014, the company

has set higher goals. "We want to grow our fertilizer and animal feed business. Our medium-term targets are to produce skin-care products and develop health supplements and products for cancer medications," he says.

KSR's commitment to society has received praise from the Ministry of Agriculture, which has classified the company's products as an "organic soil remineralizer. The company also recently received the Best Company of the Year by the Winner Indonesia Award 2012.

"Moving forward, mining can help address the food requirements of the world by enhancing the health and growth of crops and livestock. It is not only about producing steel, copper and gold bars. It can create a healthier world and support different industries," says

A dream becomes reality: sustainable, delicious shrimp on every table

SK Foods President and founder

Japan was opening up to fro-

zen food, and large food pro-

cessing companies recognized

its potential. At the same time,

supermarket chains and family

restaurants began to expand. So,

Sugano decided to specialize in

shrimp — the favorite food of

At that time, the technology

for shrimp cultivation focused

on productivity rather than sus-

tainability, which often required

extensive mangrove deforesta-

tion, as well as the use of artifi-

cial feed and antibiotic drugs.

Sugano looked to other countries

for different methods. On a visit

to Indonesia, he discovered that,

for over 200 years, fish farmers

used brackish water (river water

Tokio Sugano

tempura shrimp.

many Japanese.

n the seafood industry, product quality and freshness are Lunambiguous parameters. Through years of research and development, Tokio Sugano successfully developed a cultivation system for shrimp that does not harm the environment and produces some of the healthiest and best-tasting shrimp for the global

When Sugano, founder and president of SK Foods Indonesia, first traveled to the U.S. in the late 1960s, cooked frozen food products were on the rise. It was immediately evident that these were gaining popularity because they were convenient.

It made him think back to his mother in Japan. At that time, Japanese housewives spent most of the day cooking and cleaning, and frozen food was widely unknown in the country.

"Housewives were too busy with food preparation. With the convenience of frozen precooked food, my mother would have had a lot more time for other things," Sugano recalls.

In 1973, Sugano started SK Foods in Japan as the first and



only supplier of frozen shrimp in the form of fried shrimp, shrimp cutlets and later

mixed with sea water), which was rich in plankton. Sugano also found out that black tiger shrimp were very adaptable to this method because their natural food source was plankton. He developed a method to produce healthy, great-tasting and topquality shrimp in that manner. At this point, he established SK Foods Indonesia in East Java.

In 2005, SK Foods Indonesia expanded with a hatchery, from where shrimp are harvested and cleaned, cooked, frozen and exported to Japan.

"With this perfect, vertically integrated cultivation system, we do not have to take shrimp from the sea, or burden nature in any way. Humans cannot live without consumption from nature, but we can find food without burdening nature. This dream is possible and can be realized," says

Sugano now produces "Eco-Organic" shrimp that can be said to be one of the healthiest and best-tasting precooked shrimp in the world.

With demand for top-quality seafood worldwide increasing rapidly, his company has gone from a dream to reality in supplying natural food that is nutritious and delicious without contributing to the destruction of our environment.◆

www.skfoods.co.jp

Oiling the gears of a world-class economy



PT Idemitsu Lube Techno Indonesia President Director Naoto Iwatake

s Japanese carmakers went abroad to set up manufacturing hubs closer to its Asian markets, Indonesia attracted special hubs closer to its Asian markets, attention because of the giant archipelago's growing economy and massive consumer market.

Over the past two decades, the country has consistently raised its profile as an important manufacturing center, especially because huge companies have chosen to spread their supply chain across the world to speed up the delivery of goods. So, for a number of years now, Indonesia has become a leader in Southeast Asian automotive manufacturing.

The migration of tier one automotive producers to Indonesia brought with it a flock of complementary businesses, such as Idemitsu Lube. Established in 2004, the subsidiary of Idemitsu Kosan Global produces automotive lubricants under the company Idemitsu Lube Techno

Indonesia, and sells and markets those products under Idemitsu Lube Meeting the high standards of the Japanese carmakers, Idemitsu

Lube boasts strong connections to the world's biggest automotive companies. Because of that, growth has proceeded faster than expected.

"Demand is more than we had originally anticipated. The growing population and strong Indonesian market have allowed us to exceed our goal earlier," explains President Director Naoto Iwatake.

"Now is a turning point for Indonesia. Soon the country will skyrocket. And with Indonesia's strong relations with Japan, business between the two nations will be even more successful," he adds. ♦ www.idemitsu.com

Progressive leadership drives a strong player in a niche market

in manufacturing is not solely Ldue to the lower wages when compared to developed countries such as Japan.

"More importantly, there is the quality of loyalty in the Indonesian character that gives its people a distinct edge. Indonesia is one of the best destinations for foreign companies, and the employee loyalty here is the greatest asset of this country," says Meiho President Masahiko Kawashima.

Established in 1993, Meiho Manufacturing Indonesia produces clips, rings and industrial tools for use in several different industries. Its products are mainly used in the production of spring mattresses and automotive car seats.

"We are a small company, in a very niche industry," says the hands-on Kawashima, whose company has maintained strong relations with its Japanese and Indonesian clients throughout the archipelago

The prevailing global economic slump has led Kawashima to change business plans for this

"In October 2008, it began to affect the Asian markets, and from

then on, we learned a lot on how to deal with economy fluctuations. Following the European financial crisis in 2010, I postponed my plan to expand our factories and adopted a 'wait and see' attitude until other markets recovered. I shifted focus away from exports and concentrated my efforts on the Indonesian market," he says.

"The U.S. and European markets are already quite mature. In this sense, we are very fortunate to be based in Indonesia where the market has much more room for growth," he added

From exporting over 40 percent of its products, Meiho now sells only 10 percent outside Indonesia, mostly to neighboring countries such as Thailand, Singapore and

"I pay close attention to technology and teach my staff the Japanese style of business," says Kawashima, who emphasizes the importance of knowing all the company's products and working with customers to optimize their

He is also increasing the ratio of women in its workforce from the current 30 percent to 50 percent, which Kawashima believes has



Meiho President Masahiko Kawashima

been contributing to Meiho's recent successes.

"The 21st century will be the century of women. They never look for reasons they cannot accomplish a task. This positive attitude has been the driving force of our recent growth. At Meiho, we say that we are ahead of our time. As long as we honestly and earnestly put effort in our business, we will accomplish our goals," he says.♦

www.meiho-indonesia.com

Adding Indonesian knowhow to nature's bounty Rebuilding Japan from overseas

The growing world demand for seamless steel pipes for the oil and gas sector has prompted Indonesia Seamless Tube (IST) to build the country's first seamless steel pipe manufacturing plant, a \$500 million facility in Krakatau Steel's Cilegon Banten Industrial Park that is expected to be fully operational by June.

"There are two companies engaged only in the finishing process of seamless steel pipe locally. But they still import the raw materials from other countries at a higher price. In order to contribute to Indonesia's oil and gas sector, it is important to manufacture and develop the raw materials locally and directly supply the industry. This is a must for our nation's steel industry," says IST's Commercial Director Rully Hendrick Luntungan.

Seamless steel pipes are also widely used in other sectors such as the petrochemical and palm oil industries.

"The country will benefit from having a local supplier. IST will be the pioneer in Indonesia with a total capacity of 200,000 tons per year. It's a very strategic industry and we've received strong support



Commercial Director Rully Hendrick

from the government," Luntungan

The plant will focus on casing and tubing production for oil and gas drilling, and will be the first seamless steel pipe producer in Southeast Asia, New Zealand and Australia. In addition to supplying

within the country, the company is looking to export to these regions as well as the U.S. "Indonesia has some of the greatest natural resources in the world. Gold, nickel, copper — we have everything. The reason we

are still a developing nation is we export our raw materials without adding value to them. If we can develop and export the final product to other countries, our revenues can even triple," Luntungan explains. "Indonesia has so much to

gain by producing and developing products locally. We have to change our way of thinking so we can help the country grow," he

A little help from Indonesian laws will help. By 2014, government regulations that limit the entry of imported steel pipes will take effect. IST will then be in prime position to meet all the needs of the domestic market.

"We need to add value to our domestic resources and strengthen the independence of this industry sector by not relying too much on imported goods," Luntungan says.♦

www.indostube.com

earthquake, Japan's outlook and strategy in the global market has changed drastically. Japanese companies have been encouraged to expand in neighboring markets in Southeast Asia, particularly Indonesia.

"Mining and the automotive sector are two very important industries, especially because Indonesia has a population of 200 million, a growing middle class and a high demand for energy. This will be a strong engine of economic growth," says Masayuki Hyodo, chairman of the Jakarta Japan Club and president director of Sumitomo Indonesia.

The head of Japan's largest carmaker in Indonesia agrees.

"Japanese car manufacturers control 93 percent of the market in Japan. In Indonesia, Japanese automotive companies have 95 percent of the market. There are so many opportunities for us to grow, which is why many carmakers are increasing production capacity," says Toyota Motor Manufacturing Indonesia President Director Masahiro Nonami

The car manufacturing giant is spending about \$534 million to build a second plant in Indonesia amid growing demand in Southeast Asia's largest economy. The plant is expected to be operational next year with initial production set at 70,000 vehicles a year. Production will eventually increase to 120,000 units

In addition to automotive and mining, the finance, oil and gas sectors have become important.

As investments pour in, the government foresees Indonesia will be one of the 10 largest economies in the world by 2025.

"Everyone agrees that Indonesia has this kind of potential,



Japanese governments are working together to enhance the infrastructure in several sectors, especially in the Jakarta region," says Hyodo. "These projects will be imple-

mented in the next several years to systematically increase the capacity to accept more investment for the next 10 years. This project will include the expansion of the airport in relation to the seaport expansion," he says

Itochu Indonesia President Director Takuji Motooka adds: There is a bottleneck in Indonesia's infrastructure. This is why we are focusing heavily on helping Indonesia to develop. It is one of our three main business divisions, aside from retail and natural resources. Infrastructure car attract more foreign investment into Indonesia and we want to contribute in promoting this."♦

In Indonesia as in Japan, always by your side

est security company, PT Secom Indopratama has kept Indonesian homes and offices secure since 1994 through its security services and equipment that keep away various threats and catch intruders should they attempt to enter guarded prem-

"Internal crime is the core problem for many Indonesians firms. Even in residential areas, your things are not completely safe," says Secom Indopratama President Director Naoto Honda.

"Our mission is to make Secom the No. 1 security provider in Asia. We provide 24-hour, roundthe-clock security service. Our control center can respond to any disturbance. Secom is wellnity and the company is slowly gaining recognition in Indonesia. Before, people would ask 'What is Secom?' Now, they ask 'Where is Secom?" says Vice President Director Jim Kurnia.

The company has expanded its line of services by offering security consultations. Today, it has more than 60 sales and security consultants who help identify a client's specific problems and address different situations.

"If a customer has a problem, we go there to analyze the situation. We are equipped with a wide range of CCTV cameras, access control systems, alarm systems and sensors. Secom is the only security service provider to offer a 24/7 emergency response team

pared to help our customers in various ways," says Honda.

"To maintain 24/7 online moni-

toring and efficient emergency response, it's very important to have a strong relationship with the police. This led us to establish PT Secom Bhayangkara in 2001,' says Kurnia.

Secom Bhayangkara, which provides security guard training and supply, has the largest training center in the country. "We provide the best training

curriculum. We teach our security guards all safety and environmental regulations, and even Japanese business culture, before they are dispatched," says Kurnia.

ties, which is why many private

"Security adds value to proper-

an immediate requirement. We invest a lot in training to ensure the quality and performance of our staff. Today, we've dispatched a total of 2,200 security guards around the country," says Honda.

With Indonesia's fast-growing market, Secom has a firm grasp of Indonesia's security environment and looks forward to expanding with the country.

"We want the local market to be more aware of the Secom name and assure them that we will 'Always be by your side.' We will relentlessly provide the best service and most advanced security technology to take care of our clients," says Honda.◆ www.secom.co.id



Secom Indopratama President Director Naoto Honda (left) and Vice President Director Jim Kurnia

PT KARUNIA SEMESTA RAYA



"MINING FOR SECURITY OF WORLD'S FOOD SUPPLY" Further Info: e-mail info@ptksr.co.id

+6221-8479522

+6221-8479523

A robust history links East Java with Japan

CONTINUED FROM PAGE 11

porters. With soaring demand from emerging economies and sustained high coffee and cacao consumption in its traditional markets, Asal Jaya will continue to increase production and export volume to fulfill both sectors.

Meanwhile, the local market is itself growing significantly as well, with coffee consumption in Indonesia increasing by 5 percent

ues to work closely with the company's extensive local workforce. strengthening Asal Jaya's reputation as a credible and reliable worldwide exporter of agricultural commodities while ensuring the prosperity of the communities surrounding the land in East Java.

In Malang, the company contin-

"We are also working hand in hand with local farmers with one aim," says Hariyanto, "to grow the best coffee consistently, now and in the future."

Heading for tomorrow

CONTINUED FROM PAGE 11

agement, Somagede also keeps its eyes on global influences and trends. Its teams regularly attend exhibitions and seminars in North America and Europe.

With its future-oriented man-

"We need to learn from different points of view. We are always looking to improve our company, so that we may become the best total solutions company for all machining works," explains Ng.

As more Japanese trading com-

hopes that they choose Somagede as their machine tools supplier. "We can provide complete so-

panies enter Indonesia, the COO

lutions for machining works. Not only do we have the largest product line, our technical support is of the highest quality," Ng says.

As technology continues to simplify life, Somagede, together with its partners, is "heading for tomorrow."♦

www.somagede.com

Oils, scents and flavors: from Indonesia's hills to the world **CONTINUED FROM PAGE 11**

ers, but they have not been satisfied with what they get elsewhere. They always come back to us. Our service and consistency are the qualities that set us apart," she adds.

include other essential oils and derivatives such as clove oil derivatives. "With a population as big as Indonesia's, with its vast land resources, we should continue to focus on developing natural products," Narpati

Meanwhile, Djasula Wangi has steadily diversified its product range to

The company's commitment to quality has earned the trust of many Japanese consumers. In fact, Djasula Wangi has enjoyed a 20-year history with its Japanese clients.

requested that we grow a special type of ginger. Since our plantation is located at a high altitude, we can produce the ginger they want with the best aroma," she recalls.

"They are very happy with us. I remember one specific client who

Narpati is open to pursuing more partnerships with Japanese companies to grow further.

"The Japanese have been in Indonesia for a while and our company has a strong history with them. We know we cannot grow alone, and we need to learn more technology, such as producing natural vanillin from clove oil derivatives through bio-conversion. That's what we look to Japan for," she says. ♦ www.djasulawangi.com